

**UNIVERSITY OF NAVARRA
TRAVEL AND HEALTH INSURANCE / MAPFRE
INFORMATION**

Policy No.: 651 / 113. Cost of health insurance coverage- up to 6,000 euros

- 1) Travel costs or repatriation for health reasons (unlimited).
- 2) Travel costs for one person.
 - Hospital costs covered for stays of longer than 5 days (unlimited).
- 3) Living costs of person in case of illness/accident of insured party.
 - To a maximum of 60 euros/day (Maximum: 10 days).
- 4) Travel costs in case of family bereavement.
 - To second level coverage (per bereavement).
- 5) Travel costs or repatriation in case of death of insured party.
 - To the usual country of residence of insured.
- 6) Travel costs or repatriation of accompanying family members.
 - In case of travel/repatriation of insured party through illness/accident (unlimited).
- 7) Travel costs in case of family bereavement.
 - To the usual country of residence of insured party (per bereavement).
- 8) Communication of urgent messages (unlimited).
- 9) Procedure costs for loss of documents (limit: 60 euros).
- 10) Delay in arranged travel plans.
 - Delay of more than 6 hours (limit: 60 euros).
- 11) Indemnity for loss, theft or destruction of checked-in baggage on flights.
 - Travel company certificate (limit: 600 euros).
- 12) Indemnity for delay in recovery of checked-in baggage on flights.
 - Original receipts and travel company certificate (limit: 90 euros/+ 6 hours).
- 13) Indemnity in case of death – 24-hour cover (limit: 6,010 euros).
- 14) Indemnity in case of permanent disability (see award scale) – 24-hour cover (limit: 6,010 euros).
- 15) Indemnity in case of death/permanent disability (see award scale) in a means of transport (limit: 60,000 euros).
- 16) Private civil liability (limit: 60,000 euros).
- 17) Repatriation of co-insured person(s).
 - Maximum: 6 people (unlimited).
- 18) Health service costs.
 - In the insured party's usual country of residence (limit: 1,500 euros).
- 19) Health service costs abroad.
 - Outside the insured party's usual country of residence (**limit: 6,000 euros**)

IMPORTANT:

To make an insurance claim on one of these policies, customers must first call the insurance company MAPFRE on one of the following telephone numbers:

- in Spain 902 19 60 30;
- outside Spain (+34) 91 581 18 23.

These telephone lines are attended 24 hours a day, 365 days a year.

The following details will be required when calling: name of insured party; insurance policy number; contact telephone number; location and description of the problem/situation.