

Session 1: Overcoming differences through listening

The Art of Listening: When Polarization Becomes Dehumanization

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Bridging Rhetorical Listening and Invitational Rhetoric: Strategies for Presentations That Embrace Difference as Enriching and Decrease Polarization.

Daniel Chornet

Saint Louis University-Madrid Campus, Madrid, Spain

Lurking Minds: How Silent Listening Shapes Understanding in Digital Spaces

Sanna Ala-Kortesmaa

Tampere University, Tampere, Finland

What Truly Connects Us? The Power of Extreme Social Experiences

Aurelio Fernández

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Session 2: Influencing interpersonally through mediated communication

Communicative Trust Cues in E-commerce: A Systematic Literature Review of Internal Website Features.

Alexander Blanco Chang, University of Navarra, Pamplona, Spain

Clara González-Tosat, University of Navarra, Pamplona, Spain

“All about My Abuser.” An Exploratory Study of Parasocial Interaction, Shitstorm, and Empowerment in Influencer-Generated Content

Julia Szabolics, Babes-Bolyai University, Cluj-Napoca, Romania

Andreea Voina, Babes-Bolyai University, Cluj-Napoca, Romania

From Headlines to Influencers: Understanding Youth Hybrid News Consumption Practices

Catarina Feio

University of Aveiro, Aveiro, Portugal

Culture in Context: A Multilevel Analysis of Face-to-Face News Discussion Across Eight Countries

Aurken Sierra, University of Navarra, Pamplona, Spain

María Fernanda Novoa, University of Navarra, Pamplona, Spain

Javier Serrano-Puche, University of Navarra, Pamplona, Spain

Session 3: The Asset of Supportive Communication

Crisis and Courtesy: A Content Analysis of Emotional Support in Jordanian Group Chats During Personal Emergencies

Ruba Mustafa Mohd

Al- Balqa Applied University, Salt, Jordania

Interpersonal Relationships as the Cornerstone of Elite Athletes' Supportive Networks

Marja Eklund, Tampere University, Tampere, Finland

Pekka Isotalus, Tampere University, Tampere, Finland

What makes Leaders Feel Supported? How C-suite Executives Define and Experience Supportive Communication

Emma R. Nordback Tampere University, Tampere, Finland

Pekka Isotalus Tampere University, Tampere, Finland

Leena Mikkola, Tampere University, Tampere, Finland

Resilience beyond Similarity: Communicative Dynamics of Burnout Recovery in Peer Support Groups

Jonna Leppäkumpu, University of Jyväskylä, Jyväskylä, Finland

Malgorzata Lahti University of Jyväskylä, Jyväskylä, Finland

Sari Rajamäki, University of Jyväskylä, Jyväskylä, Finland

Session 4: Becoming together: Ideals, realities and practices in team communication

Ideals of a Health Care Team Communication: Identifying the Frames and Discourses of Teamwork in Interprofessional Education Collaborative and Practice

Leena Mikkola, Tampere University, Tampere, Finland

Stephanie Fox, University of Montreal, Montreal, Canada

Of Mirrors and Machines: Perceptions of AI Colleague's Communicative Characteristics as Reflections of Group Conversational Ideals and Aversions

Kaisa Lindholm, University of Jyväskylä, Jyväskylä, Finland

Minna Koivula, University of Jyväskylä, Jyväskylä, Finland

Mia Leppälä, Tampere University, Tampere, Finland

Salla-Maaria Laaksonen, University of Helsinki, Helsinki, Finland

Jukka Huhtamäki, Tampere University, Tampere, Finland

Group Communication Competence from the Perspective of University Students: Constructing a Practical Theory from Critical Incidents

Tessa Horila, Tampere University, Tampere Finland

Lotta Kokkonen, University of Jyväskylä, Jyväskylä, Finland

Mitra Raappana, University of Jyväskylä, Jyväskylä, Finland

Talking about Physicians Behind Their Backs to Get Things Done: Interactional Construction of Physician's Authority in Health Care Team Meetings

Emma Sallinen, Tampere University, Tampere, Finland

Malgorzata Lahti, University of Jyväskylä, Jyväskylä, Finland

Stephanie Fox, University of Montreal, Montreal, Canada
Leena Mikkola, Tampere University, Tampere, Finland

Session 5: Creating and Overcoming Cultural Differences in Social Interactions

Expressions of Romantic Love in the Universe of Manele Music

Culic Lorina, Babes-Bolyai University, Cluj-Napoca, Romania
Pridea Casiana, Babes-Bolyai University, Cluj-Napoca, Romania
Pavelea Anișoara, Babes-Bolyai University, Cluj-Napoca, Romania

From Marginal to Mainstream: The Spread of Online Extremist Discourses on Immigration in Romania's Digital Press

Diana-Maria Cornea, Babeș-Bolyai University, Cluj-Napoca, Romania

Timisoara Refugee Art Festival: Overcoming Differences, Building Bridges through Culture

Stefana O. Ciortea-Neamtii
West University of Timisoara, Timisoara, Romania

Promoting Interpersonal Understanding among Culturally Diverse Students through Dialogue-Based Workshops: A First-Year Seminar Case Study Utilizing Collegiate Sports and Intercultural Fieldwork

Mitsuyasu Oda
Meiji University, Tokyo, Japan

Session 6: Towards (Social) Change: Influence, Interaction, and Interpersonal Dynamics

Populism on Display: The Power of Language in Shaping Political Narratives on Social Media

Veronica Campian, Babes-Bolyai University, Cluj-Napoca, Romania

Zelensky paper From Battlefield to Newsroom: Narrative Warfare in Zelensky's Discourses mirrored in the Romanian Media

Bogdan Podar, Babes-Bolyai University, Cluj-Napoca, Romania

The Emergence of Technology in the Teaching of Public Speaking: Perspectives on Design, Interaction, and Learning

Karoliina Karppinen, Tampere University, Tampere, Finland
Marja Eklund, Tampere University, Tampere, Finland
Pekka Isotalus, Tampere University, Tampere, Finland

Empowering Interdisciplinary Ambassadors: Teaching Persuasive Communication on Palliative Care

Ana Paula Salas Moreira, University of Navarra, Pamplona, Spain
Carlos Centeno Cortés, University of Navarra, Pamplona, Spain
Beatriz Gómez Baceiredo, University of Navarra, Pamplona, Spain

Exploring Sustainable Fashion Intentions Through Family Reverse Socialization: An Extension of the Theory of Planned Behavior

Ioana Iancu, Babes-Bolyai University, Cluj-Napoca, Romania

Veronica Campian, Babes-Bolyai University, Cluj-Napoca, Romania